

OUR TRIAGE PROTOCOL

EMERGENCY VETERINARY CARE IS PRIORITIZED BASED ON THE SEVERITY OF THE PET'S CONDITION.

A team member will bring your pet in for initial evaluation. Based on priority level, the patient will be seen as soon as possible. There may be delays for priority yellow and green patients.

PRIORITY RED

- Actively seizing
- Bloat (GDV)
- Choking or difficulty breathing
- Collapse
- Excessive bleeding
- Heat stroke
- Paralysis

LIFE SAVING MEASURES TO BE APPLIED IMMEDIATELY

- Hypothermia
- Major trauma (vehicular, animal attack)
- Penetrating bite wounds around neck or chest
- Non-responsive/lack of consciousness
- Allergic or anaphylactic reaction
- Poisoning
- Unable to urinate

PRIORITY YELLOW

- Birthing difficulties
- Blood in urine
- Blood in diarrhea and vomit

WAIT TIMES MAY APPLY

- Closed fractures
- Acute vomiting and anorexia
- Straining to urinate but able to urinate

PRIORITY GREEN

- Abscess or skin conditions
- Limping
- Minor wounds or lacerations

NOT LIFE THREATENING (WAIT TIMES MAY BE PROLONGED)

- Sneezing or nasal discharge
- Sore ears or eyes
- Stable chronic disease

PLEASE ADVISE OUR FRONT DESK TEAM IF YOUR PET'S CONDITION CHANGES.

We know you are worried about your pet. We understand because we are pet parents too. Thank you for your understanding and patience.

McKnight 24 Hour Veterinary Hospital

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